

## Christopher Canter

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**From:** Stephen Murray [murrays@madisonriver.net]  
**Sent:** Monday, January 29, 2007 12:54 PM  
**To:** 'Michael Shuler'  
**Cc:** jsm@thlglaw.com  
**Subject:** RE: Gallatin Disconnect Notice

**Importance:** High

I have just called and left a message for Karen Lewis. Can you fax me a copy of the letter? 919-563-2805...

Stephen V. Murray  
Director, Regulatory Affairs  
Madison River Communications, LLC  
103 So. 5th Street  
Mebane, NC 27302  
919-563-8109  
202-258-1657 cel  
murrays@madisonriver.net

-----Original Message-----

**From:** Michael Shuler [mailto:mike@omnilec.com]  
**Sent:** Monday, January 29, 2007 12:36 PM  
**To:** 'Stephen Murray'  
**Cc:** jsm@thlglaw.com  
**Subject:** Gallatin Disconnect Notice

We have received as usual our retail disconnect notice for SB00002012392.  
The amount it says we owe is \$9,295.18. This is obviously not right. How would you like to proceed?

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Michael Shuler, C.E.O.  
OmniLEC And BitWise Communications, Inc.  
331 Fulton Street Suite 300  
Peoria, IL 61602  
OmniNumber: (309) 670-0575  
Fax: (309) 213-3500  
E-Mail: Mike@OmniLEC.com  
Customer Service: (877) New-Omni

## Christopher Canter

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**From:** Stephen Murray [murrays@madisonriver.net]  
**Sent:** Thursday, February 01, 2007 10:14 AM  
**To:** 'Michael Shuler'; Karen Lewis  
**Cc:** jsm@thlglaw.com; Stephen Murray  
**Subject:** RE: SB00002012392

The \$10,000 referenced is the "credit", right? If so, let's have a call and I think that we may be able to sort it out.

Stephen V. Murray  
Director, Regulatory Affairs  
Madison River Communications, LLC  
103 So. 5th Street  
Mebane, NC 27302  
919-563-8109  
202-258-1657 cel  
murrays@madisonriver.net

-----Original Message-----

**From:** Michael Shuler [mailto:mike@omnilec.com]  
**Sent:** Thursday, February 01, 2007 10:10 AM  
**To:** 'Karen Lewis'  
**Cc:** jsm@thlglaw.com; 'Stephen Murray'  
**Subject:** RE: SB00002012392

I still need a breakdown of what makes up the \$10,410.37 so that I can audit it against each bill. Until I get that and have a chance to review it the amount is still in dispute.

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Michael Shuler, C.E.O.  
OmniLEC And BitWise Communications, Inc.  
331 Fulton Street Suite 300  
Peoria, IL 61602  
OmniNumber: (309) 670-0575  
Fax: (309) 213-3500  
E-Mail: Mike@OmniLEC.com  
Customer Service: (877) New-Omni

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**From:** Karen Lewis [mailto:lewisk@gallatinriver.com]  
**Sent:** Thursday, February 01, 2007 8:52 AM  
**To:** 'mike@omnilec.com'  
**Subject:** SB00002012392

Mike,

Good morning. I thought it might be easier to explain your past due amount in an email. Please call me if you have any questions.

6/22/2007

\$43,705.55 was your balance 12/25/06. An adjustment was given for \$10,410.37 on 1/16/07. This brought your balance to \$33,295.18. Three payments were made totaling \$24,000.00 on 1/19/07 this brought your balance to \$9,295.18. Current until your new invoice printed on 1/25/07 which now makes the \$9,295.18 past due. Your invoice prints on the 25th of every month. When that invoice prints any outstanding balance becomes **past due** and generates the disconnect notice.

Thank you,

**Karen R. Lewis**  
*Customer Care Supervisor*  
Gallatin River Communications  
200 Enterprise Drive  
Pekin, IL 61554  
(309)477-0226

6/22/2007